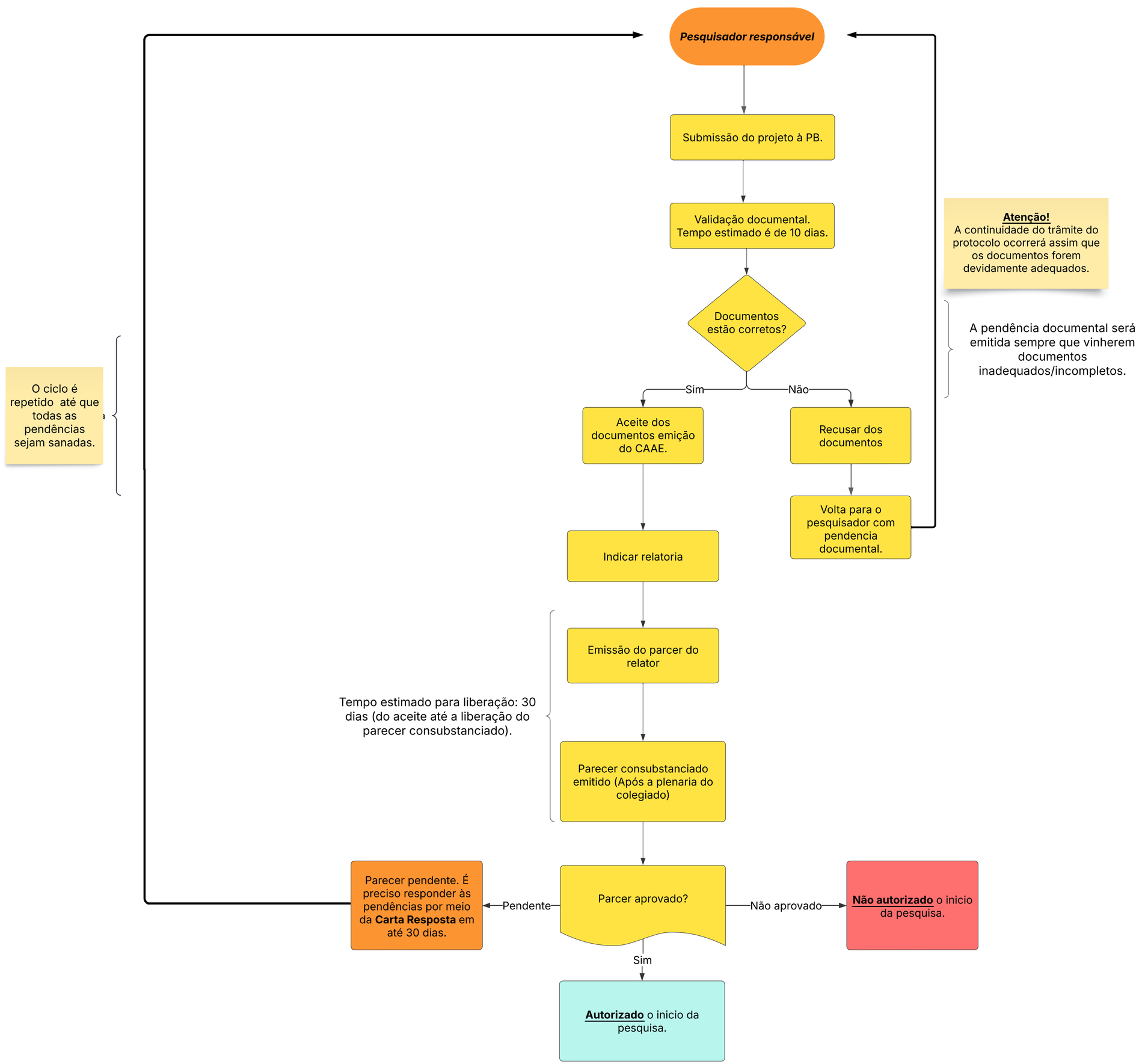Fluxograma de processo do CEP UFSLag/HUL